

Contract Terms and Conditions

Special Notices: By using this Site, you expressly agree to the following terms and conditions: By providing your name, address, telephone, or electronic mail address (collectively my "Contact Information") or otherwise using this Site, you consent to and request for us to contact you to discuss this offer and the services and products we provide. Providing your Contact Information and your use of our Site shall be construed as a business inquiry by you of Host Services LLC and affiliates (collectively "Host"), even though neither entity may be affiliated with, or responsible for, the content contained on this Site. Host Services LLC is thereby authorized by you to make a return telephone call to you and you agree that Host Services LLC may contact you using an automated telephone dialing system, prerecorded message, or by electronic mail. You agree to hold Host Services LLC and their related or affiliated companies harmless and hereby release and indemnify their agents and employees from any and all liability that may arise from entering your Contact Information or accessing this Site. You further consent to the release of your Contact Information to unrelated third parties.

Flexibility, savings, value, comfort, convenience and luxury. There's no better way to get more out of your vacation than through vacation ownership. And at Host Services we'd like nothing better than to share the many joys and amenities that await you at our 5-star resorts. That's why we are currently offering special rates for first time visitors to our properties. It's our way of inviting you to preview the benefits of our fabulous resort destinations. To receive these incredibly low rates, all you have to do is join one of our representatives for a tour of one of our fabulous vacation properties and participate in a short survey.

Vacation Offer: Offer is designed for married couples with a verifiable annual household income of \$40,000 USD for U.S. Citizens/Residents (\$60,000 USD for travel to Las Vegas) and \$80,000 USD for Canadian and U.K. Citizens/Residents. (Minimum requirement may be higher and other qualifications may vary, based on destination and season of travel). Qualified participants are individuals between the ages of 25-68 who must attend a 90-minute discovery tour and sales presentation of Host Services LLC. If married, both husband and wife must attend presentation together. Failure to qualify and attend the sales presentation will result in a surcharge of \$100 per night plus the retail rate of any discount attraction tickets that were included in the vacation package.

Reservations are first-come, first-served, based upon availability. Accommodations price shown is good for 2 adults and up to 2 children, under the age of 18, in a studio villa or hotel room during value season, unless otherwise noted. Travel during peak season, holidays and special events are subject to a surcharge. Blackout dates may apply. Additional nights, larger units and discounted attraction tickets are available. Accommodations provided by Host Services LLC resort developers. This offer is non-transferable and is not valid in conjunction with any other promotion. Be advised that you may not be eligible for all premiums offered in this promotion.

Surcharges: Any date changes or cancellations made within 7 days prior to arrival will be subject to a \$25 service fee. Date changes made within 72 hours prior to arrival will be subject to a charge of \$25 plus the first night's room rate at the non-promotional rate. Travel must be completed within six months from the date of purchase or as stated in the offer. This offer is not

available to groups, family reunions (three or more families traveling together), current Host Services LLC employees and their immediate families. Persons who have toured any Host Services LLC location within the last 12 months or that have participated in a Host Services LLC discounted promotional offer, requiring a tour, more than once are subject to a surcharge of \$100 per night of stay. No pets allowed. One offer per household, valid only in states where registered. Transportation, meals, taxes, gratuities and other travel related expenses are not included.

Average retail value for packages shown are between \$99 and \$1000 per night based on travel season. Offers are not directed to residents in any state and does not constitute an offer in which a registration of the timeshare plan is required but in which registration requirements have not yet been met.

RESERVATION CONDITIONS & CANCELLATION POLICIES

The cancellation policy below applies to all bookings unless the hotel you have booked with us has different terms and conditions. It must be clearly understood that any policies dictated by the hotel will always take precedent over the policy stated here. We will of course inform you clearly and completely if this is the case with your booking.

Cancellation Charges:

HOST SERVICES LLC will provide a full-refund up to 3 days prior to your scheduled arrival.

NOTE: Some hotels have policies that are not the same as the above table. You must pay very careful attention to any information we pass on to you about this matter if you think that these policies may apply to your booking.

Cancellation Procedure:

Cancel by sending us an e-mail to customerservice@hostvacations.com with the word "CANCEL" in the subject line and quoting your Reservation ID e.g. ID123485 if you have one, or the hotel name and relevant dates if you have not received a booking number. You can also call to cancel your reservation at 877-229-5031

No Show (Non-use of reservation):

In case you do not utilize your reservation and fail to contact us to cancel it in a stipulated time period as specified above, we would not be in a position to return you any amount pertaining to your booking. The reason for this is that the room in the hotel is booked in your name, and the hotel cannot let the room be occupied by anyone else. The room is held unoccupied, until they are notified otherwise. Thus, even if you do not show up the hotel will charge room reservation charges from us.

Holidays dates

Please check with your Host Services LLC travel consultant and/or the HostVacations.com web site. Cancellations made directly to the hotel will not be considered valid.

Please note that there will be no refunds for special events like Halloween Horror Nights or Florida 4 Days Disney dream Pass; those passes are bought specially for those occasions for each particular guest and they have an expiration date.

Rescheduling your Reservation:

We will happily reschedule or change the dates or property on your reservation (upon availability) up to 72 hrs before arrival date for a \$25.00 fee. If new dates fall during Holidays and/or Special Events and guest decides to cancel after initial reschedule, the cancellation policy for Holiday dates will apply, otherwise the non holiday dates cancellation will remain the same. If applicable, the guest will have to pay the difference between the original package price and the package's current price for the new dates or property. To reschedule or for customer support, call us at 877-229-5031 a minimum of 72 hrs prior to your scheduled check-in date.

If partial payment has been accepted at time of booking, then balance must be paid in full fourteen (14) days before arrival. In case the balance is not paid in full within ten (10) days before arrival, Host Services LLC reserves the right to cancel the reservation and to apply the cancellation fee according to the parameters above.

All packages must be charged in full to guarantee guest price.

Historically, Orlando Theme Parks raise their prices every year. This increase usually takes place on the first quarter of the calendar year but it could be anytime. We don't want you to be affected by this raise. In order for us to guarantee your package price, your total package price will be charged the moment you make your reservation; that way your tickets can be held in stock at current prices. If you don't want to pay your package in full and use instead a payment plan, please keep in mind that when the time comes for the balance to be charged, if the tickets prices changed, a price adjustment will occur.

Limitation of Liability

As a Seller of Vacation Packages, our services are limited to making the reservation on the hotel you selected, paying for such accommodations and (if included in the package), paying and delivering the tickets to your hotel. All incidentals are the guest's responsibilities. We are NOT responsible for the actual fulfillment of the services from neither the hotel nor the Theme Parks and any complaints should be addressed directly with the service provider (hotel or theme park) not to us.

Please be advised that the information, products and services published on this Web site MAY INCLUDE inaccuracies or typographical errors. Host Services LLC DOES NOT GUARANTEE the accuracy of, and disclaims liability for, any inaccuracies relating to information and descriptions of hotels and other travel products displayed on this Web site. This includes photographs, list of hotel amenities and general product descriptions provided by the respective suppliers. Hotel/Star Ratings on this Web site are intended only as a general guideline and we do not guarantee the accuracy of these ratings. Changes to the Web site can and will be made periodically and at any time, which might change the information presently listed. The inclusion or offering for sale of any products or services on this Web site DOES NOT constitute any endorsement or recommendation of such products or services by Host Services LLC. In addition,

we make no representations about the suitability of the information, products and services contained on the Web site for any purpose.

Hotels and suppliers providing travel or other services for Host Services LLC are independent contractors and not employees or agents of Host Services LLC or its affiliates. Host Services LLC is NOT LIABLE for errors, omissions, acts, representations, breaches or negligence of any such suppliers. Host Services LLC and its affiliates HAVE NO LIABILITY AND WILL MAKE NO REFUNDS in the event of any delays, overbooking's, strikes, cancellations, omissions, acts of government or authority or any other causes beyond our control.

Host Services LLC, its affiliates and our respective suppliers SHALL NOT IN ANY EVENT BE LIABLE for any direct, indirect, incidental, punitive, consequential or special damages arising out of or connected with the use of this Web site. This also includes products, services and information obtained through this Web site even if Host Services LLC, its affiliates and our respective suppliers have been advised of possible damages. This limitation of liability does not apply in states/jurisdictions that do not allow the exclusion or limitation of liability for consequential or incidental damages.

By making a reservation or requesting a quote you authorize us to contact you, either by phone, mail or email, for any matter related to you reservation, follow up or future offerings of our products through the Host Services LLC.com web site.

General Terms and Conditions:

- For US Citizens or permanent residents between the ages of 25 to 65 years old
- Must attend an informative 90 minute tour (If married, engaged or cohabiting, both persons must attend the tour presentation together). Proof of same residence will be required (i.e. driver's license, bills, checkbooks, statements with the same address).
- Must have a minimum combined household income (before taxes) of US\$40,000 (may vary based on package that has been purchased).
- Must be the owner of a major credit card or debit check with Visa / Master Card logo. It must be shown at time of tour presentation.
- Currently employed, not a full time student
- All qualifying parties must be able to speak, understand and write English or Spanish fluently.
- One (1) Offer per Group/Party/Family. No "Group" tours will be accepted (a group is a party that needs more than one room).
- The date and time of the presentation of the tour, will be determined by the resort. Under no circumstances the tour date will be either the check in day or check out date.
- Host Services LLC holds no discretion over the terms and conditions of this package. The terms and conditions are set forth by the resort developer. If Host Services LLC believes that the terms and conditions of the package are not being met, we reserve the right to cancel any package before the arrival date.

IMPORTANT INFORMATION

Each one of these requirements is a must, no exceptions! If these qualifications are not met or the sales presentation is not attended in full, a processing fee will apply.

- Host Services LLC holds no discretion over the terms and condition of this package. The terms and conditions are set forth by the resort developer. If Host Services LLC believes that the terms and conditions of the package are not being met, we reserve the right to cancel any package before the arrival date.

Important Information

You are not obligated to pay any money to Host Services LLC unless you sign this contract and return it to the commercial telephone seller.

Customer Name (print): _____

Customer Signature: _____ Date: _____

Salesperson Name and License Number (print): _____

Salesperson Signature: _____ Date: _____

HOST Services LLC is located at 8810 Commodity Circle, Suite 15, Orlando, FL 32819

You can also fax this document to: 888.821.8503